

WELCOME

Money
Matters

Student
Counseling

LEUVEN
HEVERLEE
DIEST

SEPTEMBER
2021



UCLL
UNIVERSITY OF
APPLIED SCIENCES

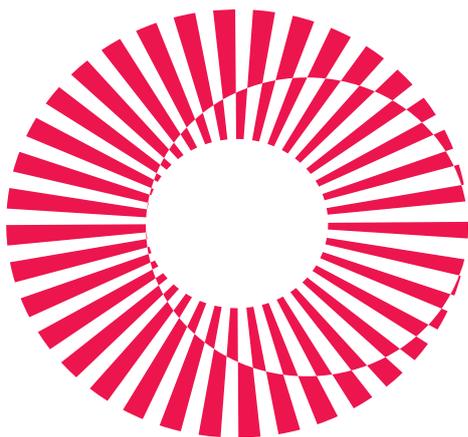
WELCOME TO UC LEUVEN-LIMBURG

We are delighted that you are now a member of our university student community, together with 14,000 fellow students and 1,500 staff members on 9 campuses.

This welcome magazine will provide ICT tips and tricks, information about sports facilities and cultural events.

And we will tell you all there is to know about the services that UCLL has to offer.

Wishing you a successful and enjoyable academic year !



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UCLL University of Applied Sciences

Welcome, September 2021, edition Leuven, Heverlee and Diest

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MOVING MINDS, ALWAYS ON THE MOVE, OPEN-MINDED IN A COMPLEX WORLD, CAPABLE IN GUIDING STUDENTS TOWARDS A BRIGHT FUTURE.

MOBILITY

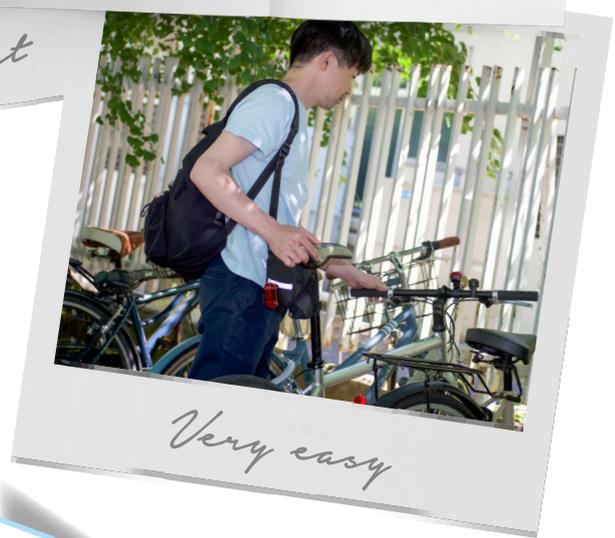
No stress




RENT A BICYCLE FOR A MERE 25 EURO.

HURRY TO VELO AND RIDE BACK HOME ON YOUR OWN RENTAL BICYCLE. FREE REPAIR SUBSCRIPTION INCLUDED.

WANT TO LEARN MORE? WWW.VELO.BE



You can buy a 25 euro bus pass (+ 5 euro MOBIB card) for the Leuven area.

Cycling is the fastest and healthiest way to reach our campuses. For a mere 25 euro you can rent a Second hand bicycle with repairs included; for € 50 you can rent a new UCLL bike. Hurry to Velo and pick up your bicycle. You don't like going uphill? With a little practice you will become a seasoned cyclist in no time.

More info on the intranet

| Station Diest | | |
|---------------|---|---|
| |  |  |
| Clenardus | 2 | 6 |

* Estimated time in minutes

| Station Leuven | | |
|-------------------------|---|---|
| |  |  |
| Gasthuisberg | 14 | 15 Lijn 3 |
| Hertogstraat | 14 | 17 Lijn 4, 5, 6 |
| Sociale School Heverlee | 20 | 24 Lijn 315, 316, 317, 318 |
| Proximus | 19 | 12 Lijn 630 |

* Estimated time in minutes

Consulting
your balance?
Topping up?
Checking your
course roster?



GET THE UCLL APP!

Available on the iPhone
App Store

ANDROID APP ON
Google play

INTRANET

Check the UCLL Intranet on a daily basis and you'll always know what's going on. You can read essential information and keep up with the fun stuff at our university.

IT'S A PIECE OF CAKE!

> Intranet.ucll.be



Social Service



When you find yourself in major financial difficulties, you may contact the Social Service.

They will examine your situation and try to find ways to support you financially.

However, please bear in mind that the Flemish Government limits the financial support given by universities to foreign students. Anyway, always welcome to pop in if you need help.

Need additional information?

Social service KU Leuven

Naamsestraat 80, 3000 Leuven

www.kuleuven.be/socialservice.



SPORT

From A(thletics) to S(wimming)

The city of Leuven used to say: "Sport is fun, and Leuven is the place to do it!" Obviously, you can do sports anywhere.

Hop on your bicycle or put on your running shoes and off you go!

Pay 27 euro for a student sports pass and you can use the sports facilities of UC Leuven-Limburg and KU Leuven.

UC Leuven-Limburg has a sports hall for indoor climbing, indoor soccer, dance, group fitness classes, At the KU Leuven sports facilities you can swim, play tennis, outdoor soccer,



Student discounts, anyone?



© Eric Dewaersegger, stad Leuven

For theatre, dance performances, music concerts. We even have theatre performances with English surtitles. M museum in the centre of Leuven has a selection of fascinating exhibitions. Insider tip: try the M museum rooftop terrace for a one-of-a-kind view of Leuven. Your UCLL student card will feature the “European Youth Card” logo. You will receive the free BILL offers and discounts elsewhere in Europe.

Pay 20 euro for a KU Leuven Culture Card and receive discounts and invitations to exclusive concerts and performances.

“The EYCA logo on your student card will get you discounts in Europe.”

STUDENT PARTICIPATION

Join the discussion!

As a UCLL-student, you'll get a unique opportunity: you can have your say about almost anything. From sandwiches in the cafeteria to exams rosters, academics of study programmes, Your opinion matters to us.

Each year, new student representatives are elected.

Every campus has its own student council (CSR). Students join the discussions with lecturers and faculty deans about optimising the study programmes. Students also bring up a variety of campus-related issues: sufficient space for students, additional accommodations, ...
In short, making sure that the university is the best possible place to study.

The voice of 14 000 students...

...is heard in the university student council (Student council UCLL Leuven). Students have a seat in the Board of Administrators, the Academic Council, the forum of study career and student counselling, and various other councils that operate within the university. Students are literally part of the decision-making process.

Your voice will be heard at all levels!

UC Leuven-Limburg even employs a student participation coach to help students who participate in the decision-making bodies. If you want to be a student representative or would like more information, email the student participation coach or the president of the university student council.

More info participatiecoach.leuven@ucll.be



INSIGNIA!

A STUDENT ORGANIZATION

New school, new people, new place, new language... while often being one of the most fulfilling experiences of one's life, moving abroad doesn't come without its difficulties. Leuven is a city that thrives off young, passionate, and curious people from all over the world, which is what makes the university experience so enriching. International students are everywhere, but it is important that they, too, get to experience the authentic student-life in Belgium – this is where Insignia comes in. Originally founded in 2020, Insignia became the first student organization at UCLL that was by and for international students. In 2021, Insignia's founders all graduated, so the organization was taken over by a new board. Today, our team consists of six people who are all working towards the same goal of creating a new and exciting organization where students can create a home away from home.

At Insignia, we don't only hope to host big events and throw the most memorable parties, but we will also provide a safe space where we can provide support to anyone that needs it. Everyone at Insignia has first-hand experience of what it is like to live in a country where everything is new and different, which is why we know how valuable one-on-one support can be, especially when it's between students themselves. The combination of our experiences and varied backgrounds allows us to give a unique and insightful perspective about anything that comes our way. Our tagline is "we gotchu," and we truly do mean this; we got your back, no matter what!

After the pandemic robbed us of an entire year of student-life in Leuven, we are ready to make this next school year unforgettable. Insignia will welcome all students with open arms and we are so excited for the endless opportunities that come with being part of such a young organization. We have big plans for the future and can't wait to share these new experiences with our new international friends. Together, we will learn, grow, and create relationships to last a lifetime.

Welcome to Leuven and see you soon, we can't wait to meet you!

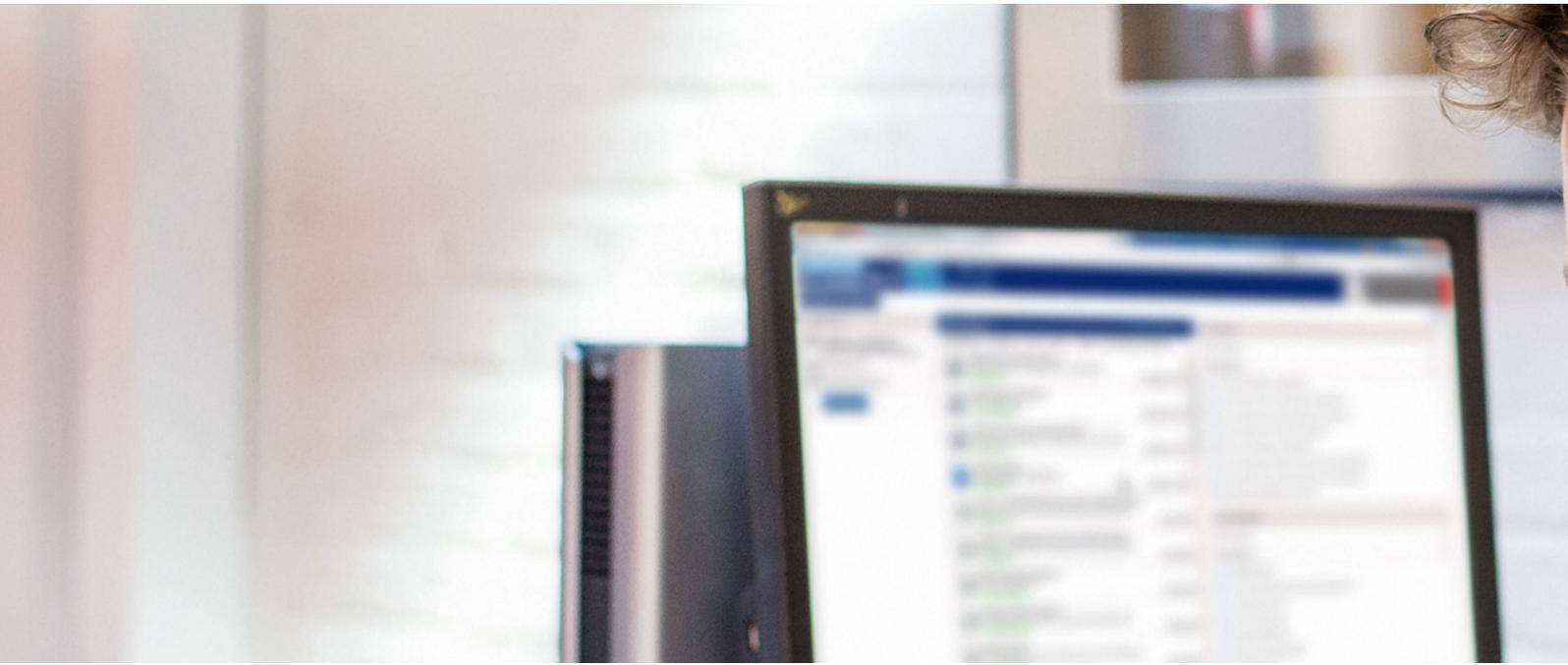


FOLLOW INSIGNIA ON INSTAGRAM @INSIGNIALEUVEN

***We are always looking for people to make our team even stronger, so if you are interested in being part of this student organization, don't hesitate to contact us.**

“ Without my friends at the student club I would never have graduated. ”

Computeritis



1 UCLL-account

All UCLL students and staff members have a unique UCLL account. The username (e.g. R0436612) is assigned and you choose your own password. You will find your username ("intranet userid") on the back of your student card next to "user".

First of all, you must activate your account on the KU Leuven Association website where you must choose a password. After activation, you will have access to the UCLL network: student file, online learning platform Toledo, email, computer classes, wifi, KULoket, ...

At time of registration, you received a scratch card which contains your personal activation code. Scratch off the grey area and follow the instructions on [activatie.kuleuven.be](https://www.kuleuven.be/activatie).

2 Student card

When you register on campus, you will receive your student card. You can top up this card for printer/copier, student restaurant, ...

3 KU Loket

On this platform you will find your digital student file. It contains information such as courses you are enrolled in, personal information, tolerable fail mark account, credits earned, ...

You log on to KULoket with your **user name (r number)** and **password**.

4 TOLEDO

This is the online learning platform of the KU Leuven Association. It is an online platform that offers additional course content and other course-related functionalities: (interactive) course material, communication between students and lecturers, submitting tests and assignments, ...

You log on to Toledo with your **user name (r number)** and **password**.



5 E-mail

Every UCLL student will have a university email address formatted as follows, **givenname.familyname@student.ucll.be**.

This email address is linked to Office365 which provides the full Office365 package and OneDrive cloud storage. You log in with your **username@ucll.be**.

6 WiFi through Eduroam

All UCLL buildings are equipped with the Eduroam wifi network. Eduroam is short for Education Roaming and enables easy wireless access to the internet. You will have wireless access in every university in over 50 countries that subscribe to Eduroam.

When your UCLL account has been activated, you can enter your user name followed by **@ucll.be** (e.g. R0436612@ucll.be) and your password to log on to this wireless network.

7 Laptopproject

signpost.be offers laptops, tablets, smartphones and software at reduced prices. Additional information can be found on **intranet.ucll.be/laptops**.

8 ICT-helpdesk

When you experience severe ICT issues, you may contact the ICT manager on campus.

For answers to specific or urgent questions, go to **intranet.ucll.be/ict-helpdesk**
Additional information can be found on our website **www.ucll.be/ict**.

A ROOF OVER YOUR HEAD

Housing Service



Accommodation troubles?

Do you pay extra money for a cleaner who never shows up? Are mice eating your favourite cookies? Is your window or air conditioning system broken and the landlord/lady doesn't have it repaired? Has your toilet been clogged for several weeks now and a not so pleasant smell starts to fill your room? Is your heating broken and do you have to heat the room with your hair dryer? Sadly, these are real-life examples. On a positive note, most landlords/ladies take good care of their property, but in case you rent a room from a not so nice landlord/lady, then the Housing Service can help you.

Housing Service

The Housing Service can answer all your questions about your rights and obligations as a student tenant. What your landlord/lady can or cannot do and how you try and solve the problem with him or her. If the landlord/lady does not respond to any requests, the housing service will contact him/her directly to work out a solution.

When you have doubts or questions about student housing or your tenancy agreement, you are always welcome at the Housing Service during office hours.

More info
Housing Service
Van Dalecollege
Naamsestraat 80, bus 5415
3000 Leuven
tel.: +32 16 32 44 00
e-mail: huisvestingsdienst@kuleuven.be

JOB

Looking for a student job?

Career zone

Want to earn money by being a babysitter, nude model, telephone salesperson, interviewer, by mowing the grass, ... ? On the KU Leuven Student Job Shop website you will find a large selection of student jobs. You register online at Student Job Shop and you can start searching for the student job of your dreams!

More info

Student Job Shop

<https://www.kuleuven.be/careerzone>

Advice and mediation

An unpleasant employer, a fishy employment contract, doubts about labour law regulations: the Student Job Shop can help you with any question about student workers.



WE ARE HERE FOR JOU!

We are here for you!

How to cope with higher education stress

A new country, a new city, different teaching methods and loads of freedom (and responsibility). The ultimate goal, obviously, is to earn a degree. We, at UCLL, pride ourselves on providing students with a pleasant “time in between”!

Nevertheless, there may be tough times once in a while. You may experience difficult moments, low points, and obstacles. But rest assured UCLL will help you every step of the way, 100% confidential, of course. Are you coping with personal, study or other issues? Talk to your counsellor, because together we are more likely to find a solution!



“Keeping yourself afloat is not what we strive for. Instead we want you floating on cloud nine.”

Student counsellor Joëlle

S.O.S. (Study-related) issues

Day 1 at our university: you will meet your student counsellor whom you can turn to any time during your first year at UCLL. S/he will discuss your personal needs and your study performance with you throughout the year and will explain about the UCLL support facilities available to students. Often but not always, a warm conversation is all it takes, in other cases we must explore other solutions. Your student counsellor knows exactly whom to turn to if you need help, socially, financially or academically.

Never be afraid to ask!



Your personal student counsellor

is your first contact person and your designated trusted person. S/he will help you become a successful student and will point you in the right direction if you need help.

coaching



Language coach

Not a "grammar nazi" but someone who can help you improve your language skills for higher education.



Study career counsellor

Courses are not always straightforward, however, with the help of your designated study career counsellor you will not encounter many problems.



Study counsellor

will tell you how to plan your study time, how to meet deadlines, ...

services



Student Services

A listening ear +tips/tricks = happy student Including coordination of care for students with a disability!



Psychological support

Our psychosocial staff are always stand-by in case of worries or difficulties.



Social service

Whether you have a scholarship or not, we are always available in case of financial troubles. Come on in and let's talk!

Special student status?

Absolutely!

We want you to be able to study at UCLL while you don't have to give up other major aspects of your life! If one of the special statuses apply to you, Student Services will gladly help you with your application. Come and talk to us and we will examine how we can make your special student status work.

START2STATUUT

✓ Study + high level athlete

Moving Mind and Moving Body at the same time? At UCLL, high level athletes can continue practising their (semi-professional) sport and pursue their dreams.

✓ Study + work

Studying is a full-time occupation, so when you are a professional at the same time, we are happy to provide special support.

✓ Study + disability

We welcome all students with a disability or learning disorder. Specific support and customised facilities will enhance the positive study environment.

✓ Study + arts/music

Are you an artist and would you like to develop your artistic talents while studying at UCLL? Find out more about the artist status!

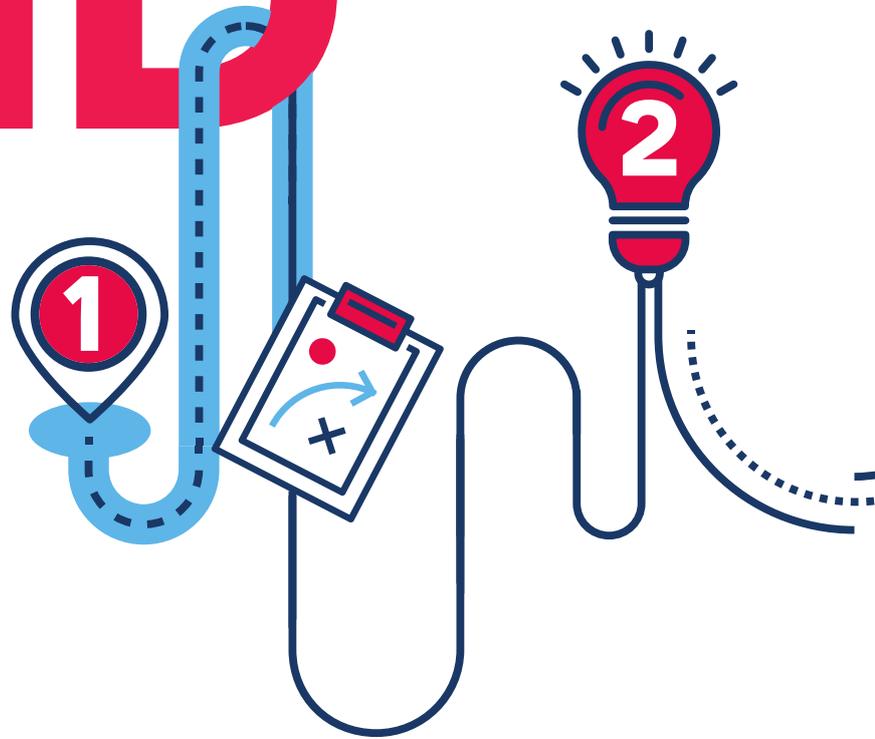
✓ Study + informal care

For all the compassionate students who are Moving Minds and informal carers, we provide flexible solutions and support.

✓ Study + entrepreneurship

Of course, we also provide support for (budding) entrepreneurs/UCLL students. With such status, they can keep their own business or freelance activity running.

FIND



Study finder app!

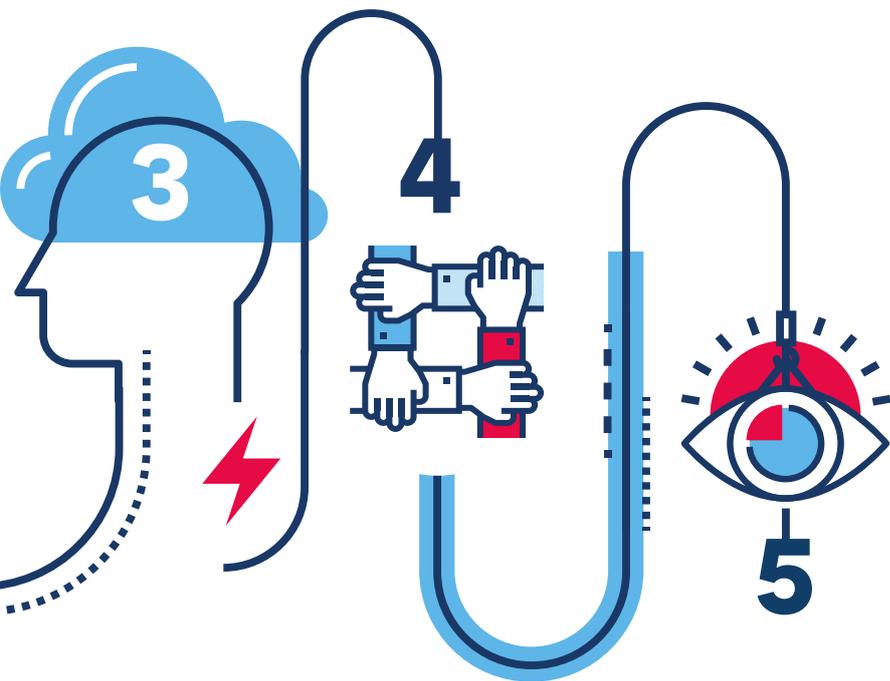
Getting to know yourself better often leads to finding the right study programme. Found the perfect programme? Still a bit confused? UCLL has the perfect app, FIND, a handy digital compass that analyses your (study) personality and even invites you to a “date” with your student counsellor to chat about the outcome. Nevertheless, FIND is rather a step counter than a

dating app such as Tinder. Just like the fitness tracker on your wrist, FIND will give you an accurate insight into yourself: 100% digital and 200% holistic! You will have access to your study analysis, always and anywhere. It is designed to focus on your target. One step at a time!

“FIND is an extremely useful tool to map out your challenges and your strengths. Balance is the key word!”

Study and student counselling Sofie





Step 1

Fill out the survey.

Step 2

Based on your answers you will learn more about your personal development.

Step 3

Agree (or not) whether counsellors have access to your academic results. You decide about your level of privacy!

Step 4

Your student counsellor and other coaches will help you take steps towards your goal.

Step 5

Have you discovered new insights, learned more about yourself? You are now much closer to becoming a true UCLL Moving Mind!

Let's find out about your ...

MENTAL HEALTH

UCLL cares about your mental health because your well-being determines your overall study performance. The FIND tool measures the level of your social interactions and how (in)secure you feel in this new UCLL environment.

STUDY SKILLS

Sometimes, it takes time to find effective study skills. FIND can provide information about these skills: processing information, study techniques, level of concentration, time management, ...

WHAT DRIVES YOU

Are you happy with the study programme that you chose? Or are you rather motivated by the degree that you will obtain? Students may have different motives. FIND lets you discover your motives and you can use them to your benefit.

STRENGTH(S)!

Show us what you got! In the labour market, in life, and also during your studies. Discover your strengths early on and use them to the fullest. The FIND tool will show you what your strengths (and weaknesses) are. Next mission: use your strengths!



*RENT A BICYCLE FOR
A MERE 25 EURO.*

*HURRY TO VELO AND
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ON YOUR OWN
RENTAL BICYCLE.
FREE REPAIR
SUBSCRIPTION
INCLUDED.*

*WANT TO LEARN MORE?
WWW.VELO.BE*

*YOU CAN
ALSO RENT
A BRAND NEW
BICYCLE
FOR 50 EURO
PER ACADEMIC
YEAR*



Het nieuwstedelijk plays anyways

UCLL students enjoy a **generous discount** on ticket prices at our own venues in OPEK, Leuven and De Nieuwe Zaal, Hasselt.

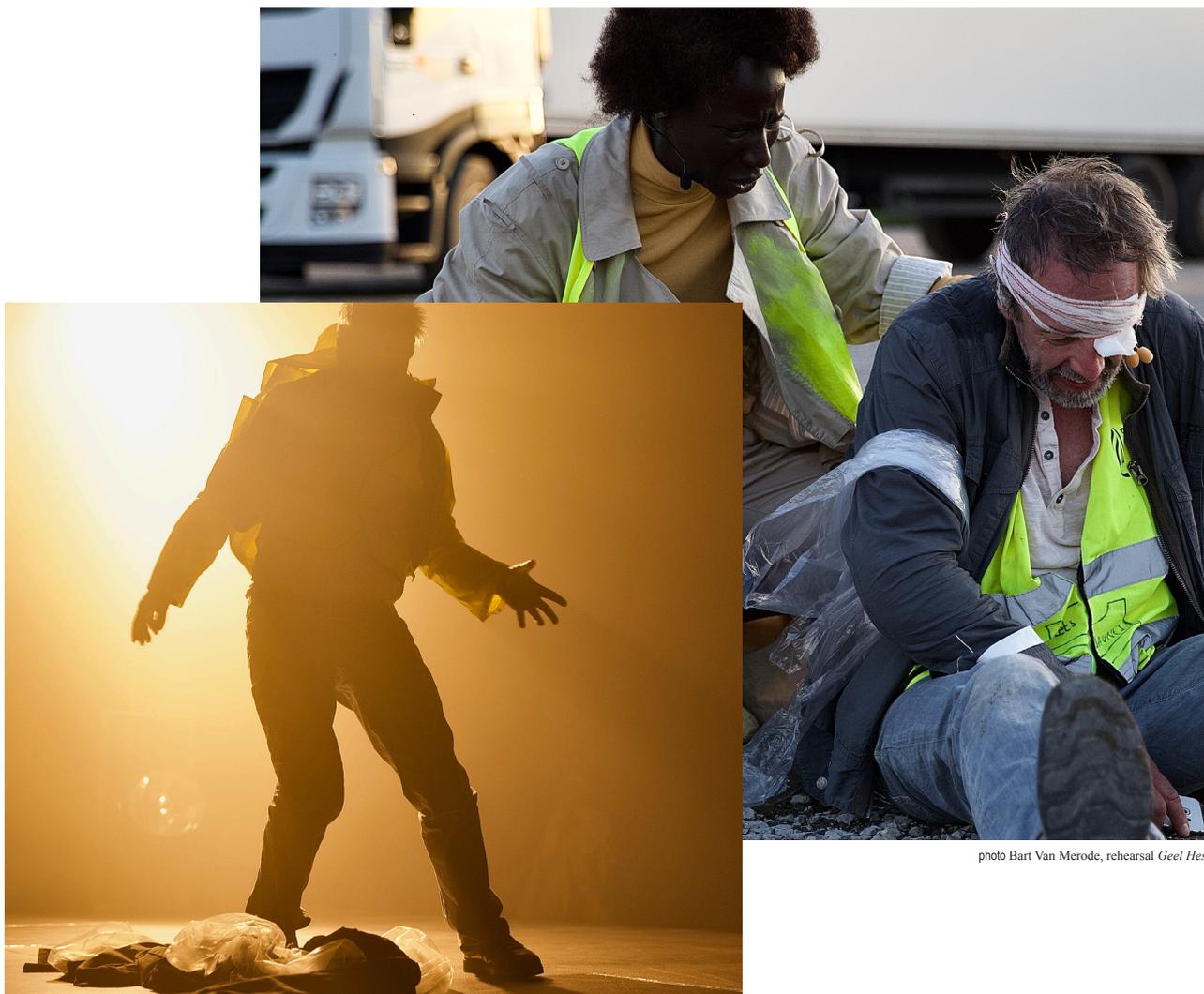


photo Bart Van Merode, rehearsal Geel Hesje

Het nieuwstedelijk is
City Theatre of Leuven,
Hasselt & Genk.

Discover us at nieuwstedelijk.be
and see you soon!

HET NIEUWSTEDELIIJK

KU LEUVEN

PLAY THE CULTURE CARD

STUDENT AT

**KU LEUVEN, LUCA
CAMPUS LEMMENS OR
HOGESCHOOL UCLL?**

**GET YOUR
CULTURE CARD
ONLINE**

kuleuven.be/culturecard

Heavy discounts

at all cultural
hotspots
in Leuven

Win tons of tickets

FREE UUR KULTUUR

Each month a fun concert
or surprising performance



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Official Partners



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Media Partners



A group of young people, likely students, are gathered outdoors at sunset. They are looking at a map held up by one of them. The scene is backlit by the sun, creating a warm, golden glow. The people are wearing casual clothing, and several have backpacks on. The overall mood is one of anticipation and adventure.

Good Luck!

Edition Leuven, Heverlee, Diest



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