EXCHANGE STUDENTS BROCHURE
UC Leuven-Limburg
Campus Limburg
HB
SUPPORTING SUSTAINABLE GROWTH

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EMPOWERING PEOPLE EVERYWHERE

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CROSSING BORDERS FOR CARE
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1.1 In general

UC Leuven-Limburg (University Colleges Leuven-Limburg), Campus Limburg is a university college with campuses in Hasselt and Diepenbeek en Genk. You can take bachelor degree courses in the areas business studies, teacher training, industrial sciences and technology, health care, social studies.

UC Leuven-Limburg, Campus Limburg also offers advanced bachelor's programmes, postgraduate certificates and other continuing studies. As an institute of knowledge, the university college also takes part in research and provides community outreach services.

1.2 The departments

UC Leuven-Limburg, Campus Limburg comprises five departments, namely the department of:

- Commercial Sciences and Business Administration
- Health Care
- Industrial Sciences and Technology
- Socio-Educational Care Work
- Teacher Training

Students: 6,600
Staff: 800
Headquarters: Zuivelmarkt, City centre of Hasselt
Its various departments operate on several campuses Hasselt, Diepenbeek and Genk
Mission: to prepare its students for the job market of the 21st century by providing state-of-the-art higher education of the highest quality.
Member of KU Leuven Association (close cooperation between Leuven University and 12 Flemish university colleges)
1.2.1 Department of Commercial Sciences and Business Administration

Bachelor degrees:

- Management Assistant
- Accounting and Fiscal Studies
- Corporate Management
- Office Management
- Business Translator and Interpreter
- Media Management
- Finance and Insurance
- SME Management
- Logistics Management
- Marketing
- Law Practice
- Accountancy and Taxation

Advanced Bachelor's programme:

- Fiscal Studies

Postgraduate certificates:

- Changing Logistics Management in Emerging Markets
- Environmental Coordinator

Contact
Campus Diepenbeek
Agoralaan, Building B, box 2
Block S
B-3590 Diepenbeek
Tel.: +32 (0)11 180 200
Fax: +32 (0)11 180 299
kim.plevoets@ucll.be

1.2.2 Department of Health Care

Bachelor degrees:

- Nursing
- Midwifery

Advanced Bachelor’s programmes:

- Pediatric Health Care
- Social Health Care

Postgraduate certificates:

- Dealing with Ethical Issues
- Diabetes Educator
- Study of Lactation
- Palliative Care
- Pediatrics and Neonatology

Contact until September 1st
Oude Luikerbaan 79
B- 3500 Hasselt
Tel.: +32 (0)11 180 600
Fax: +32 (0)11 180 699
infogez@ucll.be

Contact from September 1st
UC Leuven-Limburg
Department of Health Care
Campus LiZa
Schiepse Bos 5
3600 Genk
Tel.: +32 (0)11 180 600
infogez@ucll.be
1.2.3
Department of Industrial Sciences and Technology

Bachelor degrees:
- Biomedical Laboratory Technology
- Chemistry
- Electromechanics
- Electronics ICT
- Energy Technology
- Environmental Care

Postgraduate certificates:
- Energy Coordinator
- Safety Coordinator

Contact
Campus Diepenbeek
Agoralaan, Building B, box 3
B-3590 Diepenbeek
Tel.: +32 (0)11 180 300
Fax: +32 (0)11 180 399
infoiwt@ucll.be

1.2.4
Department of Socio-Educational Care Work

Bachelor degree:
- Orthopedagogy

Advanced Bachelor’s programmes
- Orthopedagogical Management

Postgraduate certificates:
- Adventure Education
- Autism
- C.R.E.A.-tainment
- Working with Families on Education and Behaviour
- Orthopedagogical Management focusing on the Organization and the Context of the Organization
- Orthopedagogical Management focusing on yourself as teamleader

Contact
Campus Diepenbeek
Agoralaan, Building B, box 7
Block M
B-3590 Diepenbeek
Tel.: +32 (0)11 180 700
Fax: +32 (0)11 180 799
infosaw@ucll.be
Department of Teacher Training

Bachelor degrees:

- Early Childhood Teaching
- Primary Teaching
- Secondary Teaching

Advanced bachelor's programmes:

- Special Education
- Remedial Teaching

Postgraduate certificates:

- Coaching of Educational Processes
- E-learning and Digital Theory of Education
- Care in Kindergarten, an Experiential Approach
- Higher Educational Studies
- ICT4ALL
- Educational Care
- Pedagogical Leadership
- Talent Development

The department of Teacher Training Secondary Education is situated on the Campus in Diepenbeek.

Contact
Teacher Training Secondary Education
Campus Diepenbeek
Agoralaan, Building B, box 4
Block R
B-3590 Diepenbeek
Tel.: +32 (0)11 180 400
Fax: +32 (0)11 180 499
infobaso@ucll.be

The department of Teacher Training Early Childhood Teaching and Primary Teaching Hemelrijk is situated on the Campus in Hasselt.

Contact
Teacher Training Early Childhood Teaching and Primary Teaching
Oude Luikerbaan 79
B-3500 Hasselt
Tel.: +32 (0)11 180 500
Fax: +32 (0)11 180 599
infoler@ucll.be
1.3. Exchange programmes

If you are an exchange student, UC Leuven-Limburg, Campus Limburg may be exactly what you are looking for. We currently offer English exchange programmes in the departments of Commercial Sciences and Business Administration, Socio-Educational Care Work and Teacher Training. Every semester starts with an Orientation Day for exchange students.

At the departments Health Care, Industrial Sciences and Business Administration you can choose for a work placement, a research project, an international programme or a tailored programme, bases on your portfolio and study interest.

### 1.3.1 Commercial Sciences and Business Administration

**Programme: ‘Business Innovation in Europe’**

The Business management programme ‘Business Innovation in Europe’ is open for exchange students in the fall semester. The programme consists of 13 courses and a series of seminars and company/city visits. All courses are taught in English. Please take into account that a beginner's level of English is not sufficient to successfully take courses and exams. Students take classes during 15 weeks. Specific information on the courses and subjects offered can be found on our website:


**Contact person**

Mrs. Griet Beerten
Griet.beerten@ucll.be

### 1.3.2 Health Care

**Work placements**

Students can do a work placement at the local hospitals.

**Contact person**

Mrs. Sylvianne Vroonen
hilde.curinckx@ucll.be

### 1.3.3 Industrial Sciences and Technology

**Research project/Dissertation**

Students interested in conducting project work or research may contact

**Contact person**

Mrs. Greet Raymaekers
Greet.raymaekers@ucll.be
1.3.4 Socio Educational Care Work

Spring programme for social care work students: ‘Challenges of social work in the 21st century’

We intend to offer to our incoming students a well-balanced insight in Social (Care) Work and Special Education as it is organised in the Belgian Flanders region.

To get most benefit from the programme the students join the entire international student group in a study of Dutch language as well as in a course of intercultural communication (6 ECTS).

The common programme subjects count for 21 ECTS, while students can make a choice from the ‘Individual choice subjects’ (3 ECTS).

All courses are taught in English. Please take into account that a beginner’s level of English is not sufficient to follow courses and take exams.

Specific information on the courses and subjects offered can be found on our website:

http://www.khlim.be/pagina/challenges-social-work-21st-century-0

Contact person
Mr. Ben Nicolaï
ben.nicolai@ucll.be

1.3.5 Teacher Training

Programme for teacher training students: ‘CREOS’: Creative spring module

We intend to offer to our incoming students a well-balanced insight in education as it is organised in the Belgian Flanders region.

The common programme subjects count for 30 ECTS.

All courses are taught in English. Please take into account that a beginner's level of English is not sufficient to follow courses and take exams.

Specific information on the courses and subjects offered can be found on our website:


Contact person
Mrs. Anita Boesmans
anita.boesmans@ucll.be
2 About Belgium and Hasselt

2.1 Belgium

Belgium, officially the Kingdom of Belgium, is a federal state in Western Europe. Straddling the cultural boundary between Germanic and Latin Europe, Belgium is home to two main linguistic groups, the Dutch speakers, mostly Flemish (about 60%), and the French speakers, mostly Walloons (about 40%), plus a small group of German speakers.

Belgium’s two largest regions are the Dutch-speaking region of Flanders in the north and the French-speaking southern region of Wallonia. The Brussels-Capital Region, officially bilingual, is a mostly French-speaking enclave within the Flemish Region. A German-speaking Community exists in eastern Wallonia. Belgium’s linguistic diversity and related political conflicts are reflected in the political history and a complex system of government.

“Your Majesty, there are no Belgians” – a Belgian politician once famously exclaimed to the king. This statement exemplifies the attitude of many Belgians towards their own country. Although the politician in question meant to refer to the fact that Belgium is divided into different linguistic groups, it also reflects the high degree of self-criticism characteristic of almost all Belgians. There is no such thing as a patriotic Belgian. Attractively modest though this attitude might seem, it does lead to a distorted image of Belgium abroad. After all, who will take a country seriously when even its own citizens deride it? As an international student or scholar in Belgium, you will find that most Belgians will agree wholeheartedly with any criticism you have to offer of their country, customs or politics.

To redress the balance we would like to reiterate that the standard of living in Belgium is among the highest in the world, its citizens benefit from an excellent (almost free) educational system, universal health care and social security coverage. They usually own their own homes and have never started or engaged in an armed conflict, either internally or internationally, except for a futile attempt at self-defense against the Germans in World Wars I and II.

The Belgian, maritime climate is characterized by abundant precipitation throughout the year. The temperature is fairly variable and moderate (average temperature in January: 3.3°C, in July: 18.4°C). Overall average temperature 11.2°C. Extreme temperatures can occur in summer and winter time.

The one thing that most non-Belgians would agree on when first confronted with the Belgians on their home turf is that they are a reserved and introvert people. This impression usually lasts until their first visit to a Belgian’s home, where they will be very cordially welcomed and fed large amounts of excellent food and drink. A Belgian feels most relaxed and comfortable in the midst of his close circle of family least spend every weekend at home with their parents and childhood friends.
Friendships are enduring; once you have made a Belgian friend, you will find that it is very hard to get rid of him.

Another attractive feature of the Belgian character is the trend towards egalitarianism. There are no obscenely wide gaps in income, the rich are never super rich, the poor are provided for, and the number of homeless people might well be the smallest in the entire industrial world. It is fashionable among Belgians and non-Belgians like to complain about the level of bureaucracy in the country and the inordinate number of holidays that Belgians enjoy. In fact, economic productivity is among the highest in the world and the anarchic streak in the Belgian character ensures that bureaucrats never gain the upper hand.

Belgium is also a very safe country with a remarkably low crime rate. Brussels, according to some surveys, is the safest capital in the world in terms of murder rate. Hasselt is without a doubt a very safe university town.

ID
Belgium
Date of birth: 1830
National Day: 21 July
Kingdom: King Filip & Queen Mathilde, crown princess Elisabeth.
11,007,020 inhabitants (2011)
with 360 people/ km²
6 million people live in Flanders (N),
1 million people live in Brussels,
3.6 million people in Wallonia (S)
74,000 people speak German
10 provinces with Hasselt
as the capital of Limburg
6 governments: 1 federal, 5 regional
Prime Minister is Mr. Elio Di Rupo
3 official languages:
Dutch, French and German
In Hasselt people speak Dutch
Political structure: Federal Government
3 Communities (Flemish, French, German)
3 Regions (Flemish, Brussels, Walloon)
Brussels = capital and capital of the European Union.
Ports: Antwerp and Zeebrugge
Religion: mainly Catholic (75%), but mass attendance is very low, Muslim (4%), Protestant (1%)
High living standard and excellent social security system
Historical and beautiful towns: Antwerp, Bruges, Ghent, Tongeren, Tournai, Liège, Namur
Highest point: 694 m above sealevel
2.2 Hasselt

Hasselt was founded in the 7th century on the Helbeek, a tributary of the Demer. The name Hasselt comes from Hasaluth’, which means hazel wood. It was one of the better cities of the then county of Loon, the borders of which were approximately the same as the current borders of the province of Limburg. Hasselt was first given a name in 1165 and shortly thereafter received the city charter. In 1232 this status was officially confirmed by count Arnold IV. Even though the city of Borgloon was the official capital of this small principality, Hasselt became the biggest city thanks to its favourable setting and the proximity of the count’s castle and the Herkenrode abbey in Kuringen. In 1366 the county of Loon was part of the diocese of Liège and remained so until the annexation by France in 1794. Maastricht became the capital of the area that was then called the Region of the Lower Meuse.

After the defeat of Napoleon and the union with Holland, the name Limburg was adopted. Even when Belgium gained its independence, this name was retained and the name ‘Loon’ disappeared. In 1839 Hasselt became the capital of the Belgian province of Limburg.

Hasselt is Belgium’s fifth largest commercial centre in Belgium and a paradise for shopping. The city boasts pleasant streets, colourful terraces and stylish shopping galleries. Hasselt has an international reputation for its expensive and exclusive fashion offerings, supported by the city Fashion Museum and a specially designed fashion tour.

Hasselt is the pearl of the Genever industry. The “Borrelmanneke” and the National Genever Museum have become symbolic of Belgium’s Genever capital. The history of Hasselt comes to life in the Stadsmus City Museum, the abbey of Herkenrode and the Herkenrode refugee house. You can enjoy works of art at several locations in Hasselt: In the Cathedral and the Virga Jesse basilica, in the museums, the Begijnhof and the galleries, in parks and streets and on the Green Boulevard.

Hasselt is the home of Europe’s largest Japanese Garden, the city of the Grensandhallen (exhibition centre), Kinepolis (cinema), Pukkelpop (festival), the Genever festivals and the tasty “Hasselt speculaas” cookies. Hasselt is twinned with Detmold (D), Itami (Japan), Sittard (NL) and Mountain View (USA).

Discover more about Hasselt at http://toerisme.hasselt.be

Discover Genk at http://www.genk.be/splash.jsp

2.3 The Meuse-Rhine Euregion: discover the heart of Europe

Hasselt lies within close reach of the Belgian border with the Netherlands and with Germany, which makes it easy to visit nearby cities such as Maastricht, Aachen, Liège and Eupen. There even exists a special 'Euregioticket' which allows you to travel throughout the whole Euregion at a very affordable price (for more information, see below). History has given these five European cities completely individual characteristics. Each city promises to leave you with an unforgettable impression and experience. Yet today, in a Europe without borders, they all have a common future. Within this compact region, there is much to discover: five cities, three countries and one Euregion.

The Euregioticket:
3 countries, 1 great price

1 day, 1 price, the whole of the Euregio Maas-Rhine: the Euregioticket makes it possible. For 17 € per person, you can travel all day long in the Euregion Meuse-Rhine between just about all of the bus stops and railway stations. At weekends and on public holidays in Belgium, the Netherlands or Germany, you can travel even cheaper with the family-friendly regulations for travelling in company. You can take an additional adult and 3 children (under 12 years of age) for free.

The Euregioticket is available in presale at the local transport companies (for example, NMBS station Hasselt).

Information in English, Dutch, French or German is available at


and


The Euregion Meuse-Rhine lies at the heart of Europe and brings together three countries and five partner regions speaking three different languages and with different cultural backgrounds. It is one of the oldest Euregions of the European Union. Since 1976, the southern and central parts of the Dutch Province of Limburg, the German Zweckverband for the Aachen Region, the German-speaking Community of Belgium and the Belgian provinces of Liège and Limburg have joined forces in the 'Stichting EMR' to tackle crossborder issues. This cross-border partnership opens up new opportunities and makes an important contribution to the quality of life for the Euregion's approximately four million inhabitants.

The people of the Meuse-Rhine Euregion are more than neighbours; they actually inhabit the same space, the region where Belgium, Germany and the Netherlands meet. It is a region of different languages, landscapes and cultures that are appreciated and experienced beyond the national borders. The Euregion Meuse-Rhine is a complex but above all exciting region. Europe can be experienced here in all its diversity.
3 Enrolment at UC Leuven-Limburg, Campus Limburg

3.1 Application procedure for exchange students

Applying for an exchange programme must be done by contacting the department coordinator.

Please check our website
http://www.khlim.be/pagina/admission-exchange-student

for the contact details of the coordinators.

The entire application comprises the following steps:

1. Application document
2. Learning agreement

Your application should be done:

✦ before 15 June (for the fall semester 2015-2016)
✦ before 15 November (for the spring semester 2015-2016)

Important

We would like to emphasize that all courses in the exchange programmes will be taught in English. Please take into account that a beginner's level of English is not sufficient. We require a European B2 level or equivalent in order to complete the course work at UC Leuven-Limburg, Campus Limburg.

B 2 in English!

3.2 Registration buddy programme

You look forward to life in Hasselt but you do not know what to expect? You like our study programmes but wonder what the workload will be? You want the most fun but where do you get it? If these questions wander through your mind you are in need of an international buddy. Students from UC Leuven-Limburg, Campus Limburg will act as your personal buddy.

Register by filling out the web form on

Your preferences will, as much as possible, be matched with those of a student at our university college. This student will contact you before your arrival and will help answer all your questions. As soon as you arrive in Hasselt your buddy will help you through your first days and, who knows, he/she may become a friend for life.
4 Healthcare and other insurance

As an exchange student you are responsible for your own insurance while being abroad. Three kinds of insurances have to be considered:

✦ Insurance by your home institution:

Bring proof that you are insured as a student by your home institution for study-related liability and bodily injuries. If you do a work placement, your home institution should provide occupational accident coverage. If you are not insured by your home institution, you have to obtain coverage through UC Leuven-Limburg, Campus Limburg.

✦ Health insurance:

Bring proof that you have health insurance. Contact your health insurance company whether or not you have coverage abroad. If not, purchase insurance with a private company.

✦ Personal insurance:

Travel insurance and personal liability insurance are optional yet highly recommended and they cover a lot of risks while being abroad. Check with your agent whether coverage is also applicable while being a student abroad.

4.1 For EEA students

(=EU + Liechtenstein, Norway, Iceland and Switzerland)

Students who are EEA nationals should obtain a so-called European Health Insurance Card (EHIC) proving you already have insurance coverage in your home country. Nationals from Algeria, Australia, Tunisia, Turkey and former Yugoslavia can also obtain documents under the terms of the agreement between Belgium and their country. Any medical costs you may incur will be reimbursed by a Belgian health insurance company if you show them the EHIC. This also applies to the cost of medication: ask for a 704N form at the pharmacist’s. If you have no EHIC, you are required to follow the same procedure as non-EEA students and take out health insurance coverage in Belgium.

4.2 For Non-EEA students

Self-supporting students or those with a scholarship that does not include health insurance should take out a health insurance policy. If you arrive before 1 July, you will have to obtain temporary private health insurance (see below). The cost of private health insurance is € 41.15 per month for men and up to € 60.49 per month for women and children. If you arrive after 1 July, you can wait until the start of the university’s enrolment period.

With your proof of enrolment, you can subscribe to a health insurance policy at the insurance company of your choice. The cheapest choice would be CM www.cmhasselt.be

The documents you must submit:

✦ passport
✦ Belgian resident permit (if you have it already) or annex 15
✦ bank account number,
✦ the certificate of enrolment.

The fee consists of a quarterly payment, which entitles you to all benefits from the first day of that quarter. There are four payment periods: from the beginning of October to the end of December, from January to March, from the beginning of April to the end of June and from July until September.

From the first quarter of your stay as a student in Belgium you will be eligible for health insurance as a ‘student’ (around € 70). Once you have received your resident permit at the city hall you will be eligible for health insurance as a ‘resident’ which costs € 14.85 per quarter.
5 Getting to the right location

5.1 Tickets and all that

If you are under 26 you can buy a ‘GO PASS 10’ (51 EUR)

With your ‘Go Pass 10’ you can take 10 single 2nd class trips between two Belgian stations of your choice. A ‘Go Pass 10’ is valid for 1 year from the date of purchase and isn’t registered in an individual name, so you can use the pass with someone else (they have to be under 26 also!). In case you arrive together with (max 9) other students of your university you can buy one ‘Go Pass 10’ for all of you. Don’t forget to fill out the pass BEFORE TAKING THE TRAIN !!! (You have to indicate the day of the week + date, departure station + station of arrival).

For your trip to Hasselt you will put: day - date - departure: Brussels Airport - arrival: Hasselt.

Sometimes trains are split in two parts in one of the railway stations you pass. Ask some passenger or the ticket train conductor to make sure you are in the part going to Hasselt.

For all information on train travel tickets:


(More information about ‘Mobility’: see also in this brochure p. 21)

5.2 Getting to Hasselt

Brussels Central Station and Hasselt.

Check the website of the Belgian railways to find all the up-to-date information you will need (passenger traffic services, time tables and prices). The site is available in four languages: English, German, French and Dutch: http://www.b-rail.be

Charleroi airport (Brussels-South)

Every 30 minutes a shuttle coach leaves the airport to drive to the main Brussels railway station (Brussels Midi). In the Brussels railway station (Midi) you can take a train to Hasselt.

Find more information about the train schedule on the website: http://www.b-rail.be

5.3 Getting to your department

Getting to the departments of

- Commercial Sciences and Business Studies
- Industrial Sciences and Technology
- Socio-Educational Care Work
- Teacher Training, Secondary Education

At the railway station you take bus 45 direction Genk/Maaseik/Maastricht and you get off the bus at the bus stop of UC Leuven Limburg, Campuslaan.

Getting to the Department of Health Care

Getting to the Department of Teacher Training, Early Childhood Education and Primary education

At the railway station you take bus H1 direction Henegauwberg and you get off the bus at the bus stop of UC Leuven Limburg Oude Luikerbaan.
6 Accommodation

6.1 Residence hall

The university college acts as a go-between between STUDHO and exchange students.

STUDHO is a student residence with 85 rooms. The rent is 280 Euro per month if you stay between 3 and 10 months. The deposit amounts to 500 Euro.

www.studho.be

If you want to book a room at the STUDHO residence you need to indicate this when registering. The Department of Student Services (STUVOOR) will then contact you and tell you how to book a room at this residence.

6.2 Private student rooms

You can also rent a room from a private owner. The average rent varies between € 280 and € 320 per month, including expenses for heating, electricity and water (utilities). The price depends on the rental term, size and the private comfort of the room.

Information about the various types of housing in the private sector can be found on


Legally, every rental agreement has to be written. In practice, anything that has been agreed upon orally will be difficult to prove. Every rental contract will be valid if both tenant and landlord sign it.

According to Belgian law a contract that is signed, cannot be terminated before it expires, unless stated otherwise in the contract.

Contact
UC Leuven Limburg, Campus Limburg Stuvoor
Agoralaan Building B, Box 1
B-3590 Diepenbeek
Tel.: +32 (0)11 180 180
Fax.: +32(0)11 180 099
stuvoor@khlim.be

Office hours

Weekdays: from 09.00 am until 12.15 pm

Monday, Tuesday, Thursday, Friday:
01.00 pm until 03.30 pm.

7 Orientation day

To kick off the semester UC Leuven-Limburg, Campus Limburg organizes an orientation day for exchange students in September and in February, just before the start of the fall and spring semester.

All exchange students are invited to attend our welcome sessions. We provide you with a lot of information about Hasselt, the university college and your specific programme.
8 Registering at the city hall

8.1 Which city hall to register?

If you will reside in Limburg for 3 months or longer, you are required to report this to the city office of your residence.

8.1.1 Hasselt

If you have found a room in Hasselt for the duration of your stay you register at the city hall of Hasselt.

Contact Hasselt City Hall
Groenplein 1
B-3500 Hasselt
Tel.:+32 (0)11 23 90 11
Fax: +32 (0)11 23 90 48
bevolking@hasselt.be

Office hours City Hall
Monday through Friday:
09.00 am – 04.00 pm.

8.1.2 Diepenbeek

If you have found a room in Diepenbeek for the duration of your stay you register at the city hall of Diepenbeek.

Contact City Hall Diepenbeek
Dorpsstraat 14, 3590 Diepenbeek
Tel. 011 49 18 00

Office Hours City Hall
Monday through Friday
08.30 am – 12.00 pm/ 1 pm. – 04.30 pm.

Important (all students)

A police officer will come and check whether you actually live at the registered address. If you are not at home, he will put a note in your letterbox or phone you. Therefore it is important that your name (and not the previous tenant’s name) appears on the letterbox and the doorbell. So make sure you take care of that as soon as you move in.

8.2 Which procedure to follow?

8.2.1 Procedure for EU students

Below, we list the documents you will have to present:

✧ Passport or ID card
✧ Certificate of enrolment or student ID card
✧ Proof of health insurance coverage (European Health Card or other proof)
✧ Copy of rental agreement
✧ 3 passport-size photographs.

What you will receive:

✧ A list of the documents you will have to submit to receive your resident permit
✧ Possibly an annex 15 that proves that you have presented yourself at the City Hall to register (upon your request).

8.2.2 Procedure for non EU students

The following documents/information are needed:

✧ Copy of valid passport + student
✧ Copy of student’s accommodation rental agreement (including exact room)
✧ Student’s identity and contact information: first and last name, address in Hasselt, telephone number, valid email address (the further procedure at the City Office will be communicated through email only).

What you will receive:

✧ A list of the documents you will have to submit to receive your identity card/resident permit
✧ Possibly an annex 15 that proves that you have presented yourself at the City Hall to register (upon your request).
Start your life in Limburg

9 Mobility

In recent years the city authorities have been trying to encourage residents to walk, cycle or use public transport in the city centre. Not only automobile traffic is reduced in this way, but it is also much faster to travel on foot or by bicycle in the city centre (especially because the centres are so small).

9.1 Bicycles

Cycling is healthy, inexpensive and cool. Furthermore, in a city like Hasselt it is often the quickest way to get from one place to another. Cyclists are very welcome in Hasselt but need to know the traffic rules. Make sure that your bike is in good working order and that you are visible in traffic (lights are required at night).

UC Leuven-Limburg, Campus Limburg is cooperating with non-profit bike rental organizations, namely VeDo and Fietspunt. (see below)

At 'Vedo' you can rent a safe, fully equipped and registered bike with a solid lock for free. A rental contract will be drawn up (bring your student card). You pay a 70 euro deposit which is refunded if you return your bike in good order. Students can also stop by to repair their own bikes at the bike repair shop or have their bikes repaired for a small price.

Contact workshop Vedo
Agoralaan, basement Building D
B-3590 Diepenbeek
Tel.: +32(0)11 26 80 69
etienne.wysmans@uhasselt.be

Opening hours Workshop
Monday through Thursday
08.30 - 04.30 pm
Friday until noon

Nearby the railway station of Hasselt you can also rent a bike for free at 'Fietspunt'. The conditions are the same as those at Vedo (70,- €)

Registration for a Vedo bike
Student Services (Studentenvoorzieningen)
UHasselt
Agoralaan Building D
B-3940 Diepenbeek

Contact Fietspunt Hasselt
Stationsplein
3500 Hasselt
Tel: 011/24 34 50
E-mail: fietspunthasselt@vzwbasis.be

Opening hours Fietspunt Hasselt
Monday through Friday
07.00 am to 07.00 pm
In weekends and on holidays: by appointment
9.2 Buses

Between Hasselt station and the campus in Diepenbeek there is a bus connection every 15 minutes. The bus has the same frequency to return from the campus to Hasselt station.

Regional buses between Hasselt and Diepenbeek:

- Line 11 fast service and line 36
- Line 20a Hasselt-Bilzen-Maastricht/Lanaken-Rekem.
- Line 45 Hasselt-UHasselt-Genk-Maaseik-Maastricht: every 15 minutes a bus leaves from Hasselt station to the campus, 07.10 am till 08.00 pm. This bus reaches the campus after 15 minutes. From the campus to Hasselt this regional bus leaves every 15 minutes from 07.34 am till 07.49 pm.

Depending on how often you travel by bus, you can choose for different travel tickets.

If you take the bus IN Hasselt: buy a 'Hasseltpas' (6,- €)

If you take the bus outside of Hasselt:
- seldom: buy a 'biljet' (ticket).
- more often a day until 5 following days: ask for a 'dagpas' (daypass) or a 'meerdagenpas' (pass for several days)
- sometimes: take a 'lijnkaart'. This card allows you to take several rides. A 'lijnkaart' is 25 to 50% cheaper than a 'biljet'. If you travel with at least 5 persons, take a 'lijnkaart'.
   Attention: you can not use the 'lijnkaart' on express buses.
- more often per week: choose for a 'abonnement' (= subscription). Under 25 this will be a 'Buzzy Pazz' (25 EUR for 1 month / 71 EUR for 3 months) From 25 on you take an 'Omnipas' (38 EUR for 1 month / 107 EUR for 3 months)

You can use all these possibilities throughout all Flanders. Selling points for 'small tickets' like 'biljet', 'lijnkaart', 'lijnkaart%', 'dagpas' or 'meerdagenpas', you will find on http://applicaties.delijn.be/vwpunten by first selecting your city.

The bus company is called 'De Lijn'

9.3 Trains

From Hasselt station there are connections to every other major Belgian train station. You can find the best connection and itinerary using the online search engine www.belgianrail.be

Contacts Belgian rail (train company)

Hasselt Railway Station
Mgr. Broekxplein
B-3500 Hasselt

National travel (Domestic travel)
02/528 28 28
7 days a week
07.00 am - 09.30 pm

International travel
070/79 79 79
0,30/minute
Weekdays: 08.00 am – 8 pm
Weekends and holidays: 08.30 am – 04.30 pm

Depending on how often you travel by train, you can choose for different travel tickets.

A few often used formulas are

- Go Pass 10: if you are -26 years old, you can take 10 single 2nd class trips between two Belgian stations of your choice (price € 51). (See also in this brochure p. 16 'Tickets and all that')
- Key card: discount pass, cutting the cost of short trips. 10 short trip journeys (price € 20)
- Weekend ticket: if you want to save 50% on a return journey in a single weekend to any destination in Belgium. Outward and return journey: Friday after 07.00 pm, Saturday or Sunday.

You recognize the train company by this logo:
10 Student restaurants

There is a restaurant or cafetaria on every campus of UC Leuven-Limburg, Campus Limburg

- Student restaurant campus Diepenbeek: hot and cold meals, soup, sandwiches and dessert
  Opening hours: 09.00 am - 07.00 pm, Mondays through Thursdays. On Fridays closed at 05.00 pm.

- Cafetaria De Ark Diepenbeek: cold meals, soup and sandwiches
  Opening hours 11 am - 02.15 pm

- Restaurant Campus Oude Luikerbaan: hot and cold meals, soup, sandwiches and dessert
  Opening hours 09.00 am - 02.30 pm

- Restaurant Hemelrijk: hot and cold meals, soup, sandwiches and dessert
  Opening hours 09.30 am - 02.00 pm

11 Sports

All students of UC Leuven-Limburg, Campus Limburg, Hasselt University and PXL can participate in sports activities organized by Studentensport Limburg.

All information on this can be found on http://www.studentensportlimburg.be

To have access to these activities you need to subscribe for a sports card (20,- €). You can do this by using the following link:


12 Cultural activities

The Department of Student Services (STUVOOR) organizes and promotes a number of cultural activities. In order to get a reduction for these activities contact stuvoor@ucll.be

Information on tourism in Hasselt and Diepenbeek:
www.diepenbeek.be (in Dutch)

13 Students’ unions

Each department has its own student union of which also international students can become members for the time of their stay at UC Leuven-Limburg, Campus Limburg. Contact the Department of Student Services for more information: stuvoor@ucll.be

AES, the association for exchange students, is connected to the University of Hasselt and promotes integration between all international students visiting our region and the native students.
For more information on AES, contact info@aeshasselt.eu
14 Social services and psychological care

For advising on social - juridical or financial problems, you can contact the team of social workers at

stuvoor@ucll.be

If you have a problem and you need to confide in someone, you can contact our team of psychologists at

stuvoor@ucll.be

15 Health care system

15.1 Pharmacies

In Belgium medicines are only sold in pharmacies (to be recognized by the green cross). In the yellow pages of the phone directory, pharmacies and drugstores are listed under the word “apotheek”. They are open every day except on Saturday afternoons, Sundays and holidays. When closed, all pharmacies will post in their window a list of after-hours pharmacies (“wachtdienst”). This information is also published on www.apotheek.be (enter your city) or on www.mediwacht.be.

15.2 Visiting the doctor

If you have a health related problem, it is best to see a general practitioner (GP) first rather than going to the hospital immediately. GPs are listed on www.mediwacht.be

Under ‘huisartsen’, look for your city in ‘zoek’. A GP can solve most medical problems. If the GP decides that you should consult a specialist, he/she will refer you to one who is best qualified to deal with your problem. You can usually reach a GP during office hours and in emergencies even at night. If your regular GP is unavailable when you call, you will be referred to another GP.

Under www.mediwacht.be > ‘wachtdiensten’ > ‘tandartsen van wacht’ you will also find the dentist available.
16 Banking

A bank account is essential when you go abroad. At minimum you need to have an account from home and depending on where and how long you decide to study abroad, consider opening an account in your host country too.

In Belgium it is not customary yet to pay small amounts of money with credit cards. For this you will need some cash to carry on you or you will have to have a debit card with the ‘maestro’ function on it.

The benefits of having a bank account include:
- keeping your money in a bank account is safer than carrying cash
- family or friends can deposit money on your account if your cash runs low or in case of an emergency
- it’s easier for you to keep track of your spending.

17 Shopping

In the neighbourhood of Hasselt and Diepenbeek and there are a lot of stores where you can buy your daily groceries. Closest to the UC Leuven Limburg, Campus Limburg you will find:

for Campus Oude Luikerbaan Hasselt:
   Delhaize, Luikersteenweg 109

for Campus Hemelrijk Hasselt:
   Carrefour Market, Maastrichterstraat 49/16

for Campus Diepenbeek:
   Aldi, Steenweg 16

Aldi & Lidl are low cost supermarkets.

For more stores, take a look at www.goldenpages.be and search for ‘supermarkets & department stores’ or all other possible subjects of your interest.

For all information concerning "Start your life in Limburg" contact STUVOOR at

stuvoor@ucll.be
Tel.: 011/180 180
Fax: 011/180 099
Campus Diepenbeek
Agoralaan, gebouw B, bus 1
3590 Diepenbeek
Things to do for students in Hasselt

Movie Theater Kinepolis

If you like to catch a movie and you love to be surrounded by young people or maybe other students, ‘Kinepolis’ in Hasselt is the perfect place for you. There is a large variety of snacks and all the theater rooms are equipped with great and comfortable seats to enjoy the movie!

Contact:
Via Media 1 3500 Hasselt
Tel. 011 29 86 00

Kolonel Dusartplein

Almost all students gather at the Kolonel Dusartplein to get a drink and chat. The most recommended pubs of the Kolonel Dusartplein are the following:

- Van Gogh (Top rated by students!)
- Export
- De Wijzen
- Koestal

It’s easy to find these pubs, they are all situated next to each other.

Location: Kolonel Dusartplein 3500 Hasselt

Night Life

If you are a fan of exciting nights, Hasselt is the place to be. It’s possible to party all night long in Hasselt. There are a lot of famous nightclubs located in Hasselt. A lot of students have their favourite ‘own’ club. We will present the two most recommended clubs in Hasselt. You definitely need to visit one of them, especially if you want to have a lot of fun.

Versuz

If you like to be dressed up, party in a suit or fashionable dress you have to discover ‘Versus’ in Hasselt.

Location:
Gouverneur Verwilghensingel 70, 3500 Hasselt

Forty Five

Maybe you just love to party in casual clothes and have a lot of fun then you should definitely consider taking a look in ‘Forty Five’.

Location: Bootstraat 9, 3500 Hasselt

Useful tidbit: Every Thursday it’s student night in Hasselt. On these nights you will be granted discounts at the different clubs.
It is advisable to take a Belgian telephone number; otherwise you will spend a lot of money on telephone calls or messages because of the roaming service. There are several operators in Belgium including Mobile Vikings, Proximus, Mobistar and Base. They all have their specific rates and offers. It is best to check which formula suits you best.

www.mobilevikings.com
www.proximus.be
www.mobistar.be
www.base.be

19.1 Emergency Services

Ambulance: 100
Fire: 100
Police: 101
General: 112

Anti Poison Centre (‘Antigifcentrum’): 070/245 245
Burns Unit (‘Brandwondencentrum’): 02/268 62 00

Doctor after hour (night, weekend, holidays):
Hasselt: 011/22 03 03
      Adress on weekends:
      A. Rodenbachstraat 29, Hasselt
      Saturday 08 a.m. – Monday 08 a.m.
Diepenbeek: 011/33 22 88
Genk: 089/65 55 45
      Adress on weekends:
      Weg naar A5 54, bus 12, Genk
      Friday 08 p.m. – Monday 08 a.m.

Hospital Virga Jesse, Emergency Unit: 011/30 99 70

Police Hasselt/Diepenbeek: 011/22 29 82
Police Genk: 089/30 30 30

Suicide line (‘Zelfmoordlijn’): 1813

Tele-onthaal: 106
(24/7: At Tele-Onthaal you can call at any time to talk about any personal question or problem. You can stay anonymous. Nobody will ever know you had a conversation.)

19.2 UC Leuven-Limburg,
Campus Limburg

011/180 200
Commercial Sciences and Business Administration

011/180 600
Health Care

011/180 300
Industrial Sciences and Technology

011/180 700
Socio-Educational Care Work

011/180 500
Teacher Training
Early Childhood and Primary Teaching

011/180 400
Teacher Training
Secondary Teaching

International Office: 011/180 000

Student Services (STUVOOR): 011/180 180

18.3 Other useful numbers

City of Diepenbeek: 011/49 18 00
City of Hasselt: 011/23 90 11
Students' union AES: 011/26 81 10